

2005 WARRANTY & IN-HOME SERVICE PROGRAM



SIGNATURE COLLECTION

Series:

- 19th Century
- Bel Air
- Bel Air Halo
- Brescia Gallery
- Cathay
- Commodore
- Kawayan
- Key Largo
- le Grande
- Marrakesh
- Malibu Star
- Mission
- New Orleans
- Centennial
- Nouvelle
- The Wilderness
- Scandia
- Stealth
- Verrazano

INDOOR FANS XLP-2000 XLP-2100 XTR200 DIRECT DRIVE LIFE TIME		 LIGHT FIXTURE 1 YEAR NO BULB WARRANTY	 BLADE 1 YEAR	 FINISH 1 YEAR	 PARTS & ELECTRONICS 1 YEAR
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120 DAY IN-HOME SERVICE*

Where available, Casablanca will provide free in-home* service for a period of 120 days from the date of purchase on normal installations only. **30-day Over-the-Counter Exchange Policy.** Fans purchased by the retail consumer that are determined to have a factory defect may be returned within 30 days of the purchase to the original selling Authorized Dealer.

DESIGNER COLLECTION

Series:

- Bella
- Brescia
- Campana
- Capistrano
- Concentra
- Estrada
- Lanai
- Metropolitan
- Modena
- Panama II
- Panama Damp
- Panama Halo
- S3
- Utopian
- Ventura II
- Victorian II
- Wailea

INDOOR FANS XLP-2000 XTR200 DIRECT DRIVE LIFE TIME	DAMP OR WET FANS XLP-2000 DIRECT DRIVE THIRTY (30) YEARS	 LIGHT FIXTURE 1 YEAR NO BULB WARRANTY	 BLADE 1 YEAR	 FINISH 1 YEAR	 PARTS & ELECTRONICS 1 YEAR
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90 DAY IN-HOME SERVICE*

Where available, Casablanca will provide free in-home* service for a period of 90 days from the date of purchase on normal installations only. **30-day Over-the-Counter Exchange Policy.** Fans purchased by the retail consumer that are determined to have a factory defect may be returned within 30 days of the purchase to the original selling Authorized Dealer.

PERFORMANCE COLLECTION

Series:

- Four Seasons III
- Four Seasons III Hugger
- Four Seasons III Outsider

INDOOR FANS DIRECT DRIVE LIFE TIME	DAMP OR WET FANS DIRECT DRIVE THIRTY (30) YEARS	 LIGHT FIXTURE 1 YEAR NO BULB WARRANTY	 BLADE 1 YEAR	 FINISH 1 YEAR	 PARTS & ELECTRONICS 1 YEAR
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NO IN-HOME SERVICE*

30-day Over-the-Counter Exchange Policy. Fans purchased by the retail consumer that are determined to have a factory defect may be returned within 30 days of the purchase to the original selling Authorized Dealer.

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PORTABLES

Series:

- Zephair Table Fan
- Zephair Floor Fan
- Zephair Desk Fan
- Moderne Table Fan



	
LIFETIME Warranty (on motor only)	PARTS & ELECTRONICS 1 YEAR

NO IN-HOME SERVICE*

120-day Over-the-Counter Exchange Policy. Fans purchased by the retail consumer that are determined to have a factory defect may be returned within 120 days of the purchase to the original selling Authorized Dealer.

COSMOPOLITAN COLLECTION

Series:

- Monaco
- Moorea
- Mykonos
- Polynesian
- Santorini
- Trident

INDOOR FANS  DIRECT DRIVE LIFE TIME	 LIGHT FIXTURE 1 YEAR NO BULB WARRANTY	 BLADE 1 YEAR	 FINISH 1 YEAR	 PARTS & ELECTRONICS 1 YEAR
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NO IN-HOME SERVICE*

90-day Over-the-Counter Exchange Policy. Fans purchased by the retail consumer that are determined to have a factory defect may be returned within 90 days of the purchase to the original selling Authorized Dealer.

AIRFLOW

Series:

- La Fontaine
- La Belle
- La Paz
- La Paz Gallery
- La Costa
- La Habra
- La Verne
- La Verne Gallery
- Builders Choice

INDOOR FANS  DIRECT DRIVE LIFE TIME	DAMP OR WET FANS  DIRECT DRIVE THIRTY (30) YEARS	 LIGHT FIXTURE 1 YEAR NO BULB WARRANTY	 BLADE 1 YEAR	 FINISH 1 YEAR	 PARTS & ELECTRONICS 1 YEAR
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NO IN-HOME SERVICE*

30-day Over-the-Counter Exchange Policy. Fans purchased by the retail consumer that are determined to have a factory defect may be returned within 30 days of the purchase to the original selling Authorized Dealer.

* IN-HOME SERVICE: Casablanca offers in-home service WHERE AVAILABLE as follows:

Within the first 90 days (Designer Collection models) and 120 days (Signature Collection models), Casablanca will send a field service representative to repair or replace the part or parts deemed to be defective from the factory, excluding blades, light kits and glass. The Consumer will pay service and or labor charges *in excess* of the service representative contract fees. Most service center contracts cover up to a 30 mile radius from their place of business. The consumer may be charged a travel fee for miles in excess of the contract radius. Casablanca will not cover repairs caused by improper installation. Casablanca will only authorize service representatives to make repairs to "normal installation" fans. A "normal installation" is defined as a fan mounted on a ceiling *less* than 10 feet in height. The Consumer will be required to pay for any equipment, service call and/or labor charges for ceilings *over* 10 feet in height.

After the 90 day or 120 day period (depending on the fan model), the Consumer will be charged for the service call and labor. Casablanca will pay for all defective parts through the duration of the parts warranty.

NOTE: Service Centers are required to submit a Proof of Purchase with each warranty claim. The Consumer must provide a copy of the Proof of Purchase at the time of service.

The consumer has the option of sending an in-warranty fan to Casablanca Fan Company, Pomona, California for repair. The fan must be packaged properly, shipped freight prepaid and include a copy of the Proof of Purchase. The fan will be repaired and returned at no charge to the consumer, freight prepaid.