Homeowners Guide

Bath Whirlpools

K-1106, K-1109, K-1112, K-1114, K-1122, K-1124, K-1126, K-1131, K-1139, K-1144, K-1146, K-1148, K-1151, K-1154, K-1157, K-1160, K-1162, K-1164, K-1192, K-1194, K-1196, K-1198, K-1201, K-1209, K-1221, K-1224, K-1226, K-1231, K-1239, K-1244, K-1246, K-1246, K-1248, K-1257, K-1263, K-1266, K-1337, K-1357, K-1477, K-1630, K-1635, K-1683, K-1684

Product Serial Number:
Numéro de série du produit:
Número de serie del producto:
M product numbers are for Mexico (i.e. K-12345M)
Los números de productos seguidos de M corresponden a México (Ej. K-12345M)
Français, page "Français-1"
Español, página "Español-1"



Operating Instructions

INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY TO PERSONS

READ AND FOLLOW ALL INSTRUCTIONS SAVE THESE INSTRUCTIONS



WARNING: When using electrical products, basic precautions should always be followed, including the following:



DANGER: Risk of personal injury. To reduce the risk of injury, do not permit children to use this unit unless they are closely supervised at all times.



WARNING: Risk of personal injury. To avoid injury, exercise care when entering or exiting the whirlpool.



WARNING: Risk of electric shock. Do not permit electric appliances (such as a hair dryer, lamp, telephone, radio, or television) within 5' (1.5 m) of this whirlpool.



WARNING: Risk of hyperthermia. People using medications and/or having an adverse medical history should consult a physician before using a whirlpool equipped with a heater.

Use this whirlpool only for its intended purpose as described in this manual. Do not use attachments not recommended by the manufacturer.

Never drop or insert any object into any opening. Keep small objects such as bath toys and bathing accessories out of the whirlpool while the unit is running.

Do not operate this unit without the guard (cover) over the suction fitting.

The whirlpool must be connected only to a supply circuit that is protected by a Ground-Fault Circuit-Interrupter (GFCI) or Residual Current Device (RCD). Such a GFCI or RCD should be provided by the installer and should be tested on a routine basis. To test the GFCI or RCD, press the test button. The GFCI or RCD should interrupt power. Press the reset button. Power should be restored. If the GFCI or RCD fails to operate in this manner, the GFCI or RCD is defective. If the GFCI or RCD interrupts power to the bath without the test button being pressed, a ground current is flowing, indicating the possibility of an electric shock. Do not use this whirlpool bath. Disconnect the whirlpool and have the problem corrected by a qualified service representative before using.

NOTE: If the pump supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. The heater supply cord cannot be replaced. If the cord is damaged the heater should be scrapped.



WARNING: The use of alcohol, drugs, or medication can greatly increase the risk of fatal hyperthermia. Prolonged immersion in hot water may induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6°F (37°C). The symptoms of hyperthermia include an increase in the internal temperature of the body, dizziness, lethargy, drowsiness, and fainting. The effects of hyperthermia include: (a) failure to perceive heat, (b) failure to recognize the need to exit the bath, (c) unawareness of impending hazard, (d) fetal damage in pregnant women, (e) physical inability to exit the bath, and (f) unconsciousness resulting in the danger of drowning.

NOTE: Flush your whirlpool system twice a month or more depending upon usage, as described in the "Flush System" section in this manual.

Do not allow the water temperature in the whirlpool to exceed 104°F (40°C).

Repeated use of personal care products containing oils can damage plastic whirlpool components. Do not use heavy, vegetable-based shampoos or bath oils.

Operating Instructions (cont.)

Whirlpool hydro-massage action can cause even a small amount of bubble bath, bath soap, shampoo, or bath oil to foam excessively. For this reason, please do not use these products during whirlpool operation.

Your new KOHLER whirlpool has been listed by Underwriter's Laboratories, ensuring safety for you and your family. This whirlpool also conforms to rigid ANSI and IAPMO standards set within the plumbing industry.

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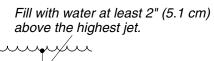
Your Kohler Whirlpool

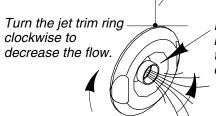
Your new whirlpool is designed to stimulate, invigorate, and energize your body with comforting hydro-massage therapy. The whirlpool consists of the following components:

- Bath acts as a reservoir for water, and provides a location for the hydro-massage action.
- Air Actuator Control located within easy reach, the air actuator control turns the whilrpool on and off through the activation of a reliable sensing device.
- **Pump Motor** provides quiet power to circulate the water and create the soothing hydro-massage action.
- Adjustable Jets positioned to optimize their hydro-massage effect, the jets allow you to adjust the air and water flow and control the flow direction as you desire.

Your whirlpool may also include the following features:

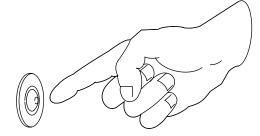
- **Heater**, "H" models only (available in most markets) designed to automatically help maintain the temperature of the water up to 104°F (40°C) to enhance your hydro-massage experience. The heater turns on automatically when the whirlpool is running, and turns off when the pump motor is turned off.
- Integral or Removable Apron (available on select models) designed to complement the style and contours of your whirlpool. The whirlpool apron also provides easy frontside access to the pump and controls in case servicing is necessary.





Position the jet nozzles to direct the water flow as desired.

Turn the jet trim ring counterclockwise to increase the flow.



Press the air switch to turn the whirlpool on or off.

Operating Your Whirlpool

Position the jet nozzles to face down toward the basin. Turn the jet trim rings fully counterclockwise.

NOTE: The water temperature in the whirlpool should never exceed 104°F (40°C).

- □ Close the drain, then fill the whirlpool to a level at least 2" (5.1 cm) above the top of the highest jet.
- □ Use your hand to test the water temperature for comfort and safety, then carefully enter the whirlpool.
- □ Press the air switch to turn on the pump to the whirlpool.

NOTE: If equipped, the heater will also turn on.

- □ Adjust the jets for optimum air/water mixture. Turn the jet trim rings clockwise to reduce the flow or counterclockwise to increase the flow. Position the jet nozzles to direct the water flow as desired to maximize your hydro-massage experience.
- □ Press the air switch a second time to turn off the pump the whirlpool.
- Carefully exit the whirlpool, then open the drain to empty the water from whirlpool.

NOTE: If the whirlpool does not function properly, please refer to the "Troubleshooting" section.

Care and Cleaning

For best results, keep the following in mind when caring for your KOHLER product:

- Always test your cleaning solution on an inconspicuous area before applying to the entire surface.
- Wipe surfaces clean and rinse completely with water immediately after applying cleaner. Rinse and dry any overspray that lands on nearby surfaces.
- Do not allow cleaners to soak on surfaces.
- Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.

For detailed cleaning information and products to consider, visit www.kohler.com/clean. To order Care & Cleaning information, call 1-800-456-4537.

Flushing Your Whirlpool System

Flush your whirlpool system twice a month or more, depending upon usage. To flush your whirlpool system:

- Turn the jet trim rings fully clockwise to reduce air induction.
- Fill the whirlpool with hot water to a level at least 2" (5.1 cm) above the highest jet.
- Add 2 teaspoons (10 ml) of a low-foaming, powder automatic dishwasher detergent and 20 ounces (590 ml) of household bleach (5% 6% sodium hypochlorite) to the water.
- Run the whirlpool for 5 to 10 minutes. Turn off the whirlpool and drain.
- If desired, rinse the bath surfaces with water.
- Rinse the surfaces of the jets, faucet, handrails, and drain, and wipe them dry with a soft cloth.

Warranty

ONE-YEAR LIMITED WARRANTY

KOHLER plumbing products are warranted to be free of defects in material and workmanship for one year from date of installation.

Kohler Co. will, at its election, repair, replace or make appropriate adjustment where Kohler Co. inspection discloses any such defects occurring in normal usage within one (1) year after installation. Kohler Co. is not responsible for removal or installation costs. **Use of in-tank toilet cleaners will void the warranty.**

To obtain warranty service contact Kohler Co. either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA, or by calling 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. KOHLER CO. AND/OR SELLER DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.

This is Kohler Co.'s exclusive written warranty.

Warranty

For Mexico

KOHLER CO.

It is recommended that at the time of purchase, you verify that all accessories and components are complete in this package.

This Kohler product is warranted to be free of defects in material and workmanship for one (1) year from the date of purchase as shown on the invoice or receipt.

- 1. Kohler Co. will only service its commercialized products through its authorized distributors.
- 2. To obtain warranty service, please present the invoice and corresponding warranty.
- 3. Through its authorized distributors, Kohler Co. promises to repair the defective product or provide a new replacement or an equivalent model (in those cases that the model has been discontinued) when the product is beyond repair, without any charge to the consumer.
- 4. The time of repair will not exceed six (6) weeks commencing on the date the product is received.
- 5. It is recommended that the consumer save the invoice or receipt as additional protection, as it may substitute the warranty in the case that there is a discrepancy in the validity of the warranty.

EXCEPTIONS AND RESTRICTIONS

Warranty (cont.)

The Warranty will not be valid in the following cases:

- 1. When the product is not operated in accordance with the instructions concerning use and operation set forth in the owner's manual or installation instructions, and when the recommendations and warnings included are not observed.
- 2. When the product has been modified or dismantled partially or totally; or has been used in a negligent fashion and as a consequence has suffered damages attributable to the consumer, individual, or hardware not authorized by Kohler Co.
- 3. This warranty does not cover the damages as a result of disaster such as fire or acts of God, including flooding, earthquake, or electric storms, etc. To obtain a list of distributors in your area where you can exercise your rights under this warranty, please call 001-800-456-4537.

KOHLER CO., KOHLER, WI 53044 U.S.A.

IMPORTER:

INTERNACIONAL DE CERÁMICA, S.A.B. DE C.V.

AV. CARLOS PACHECO NO. 7200

CHIHUAHUA, CHIH., MEXICO C.P. 31060

TEL: 52 (14) 29-11-11

Troubleshooting Procedures

This troubleshooting guide is for general aid only. A Kohler Authorized Service Representative or qualified electrician should correct any electrical problems. For warranty service, contact your dealer or wholesale distributor.

Troubleshooting Table

Symptoms	Probable Causes	Recommended Action
1. Whirlpool will not start/stop.	A. No power to pump.	A. Verify pump is plugged in and the GFCI/RCD is not tripped. Verify the outlet has power using a multi-meter or by connecting a 110V item that you know is working (lamp, radio, etc.) into the outlet. Repair as needed.
	B. Remove the access panel and press the air switch, if you do not hear a "click," the air switch tubing is loose or disconnected.	B. Check if the air switch tubing is connected at both the receiver/pump end and the air switch. Reconnect if needed.
	C. Air switch tubing is pinched or kinked.	C. Adjust tubing to clear the pinched/kinked area. If the pinch/kink cannot be fixed, or no noticeable pinch/kink is apparent, puncture the tubing with a tack and try the system again.
	D. Push button assembly is damaged.	D. Replace the push button assembly.
	E. Pump has power and a "click" is heard when the air switch is pressed. Pump is malfunctioning.	E. Replace the pump.
	F. The receiver in the pump does not work.	F. Replace the receiver or pump.
2. The system will start but will not stay ON.	A. The receiver in the pump does not work.	A. Replace the receiver or pump.
	ı	1

Troubleshooting Procedures (cont.)			
Symptoms	Probable Causes	Recommended Action	
3. Whirlpool stops automatically.	A. Pump has overheated and the protection devices has activated.	A. Check for blockage at the motor vents. Check for suction blockage. Check for jet blockage. Remove any blockage and allow the motor to cool.	
	B. GFCI/RCD circuit has tripped.	B. Identify source fault and correct. Check that the GFCI/RCD has not been tripped. If problem persists, contact an electrician.	
4. The motor starts but not all jets function.	A. Jets are closed.	A. Rotate the jet trim ring counterclockwise to open/increase flow to the jets.	
	B. Jets are blocked or trim ring rotation is impeded.	B. Debris may be obstructing the jet opening or preventing the jet trim ring from rotating. Remove the trim ring and remove obstruction.	
	C. Jets not installed correctly.	C. Reinstall the jet; check for any O-ring damage.	
	D. Pump is not supported correctly and is cavitating.	D. Review the installation instructions and verify that the pump is at the appropriate height and the pump banding straps (when applicable) have been cut.	
5. Noisy pump operation.	A. The pump banding straps have not been cut.	A. Using tin snips, cut pump banding straps.	
6. Heater does not operate (units with heaters only).	A. No power to heater or it is not connected to a separate outlet from the pump.	A. Verify that the heater is connected to a separate outlet from the pump and that the connection has power.	
	B. The water temperature is above 104°F (40°C).	B. As a safety precaution, the heater will not operate when the water temperature is above 104°F (40°C).	

