

# **Frequently Asked Questions...**

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### **About the Product**

How much will not breaking the concrete floor save us compared to a product that requires that?

That depends on the amount of work and the prevailing price of plumbing where installation occurs. In general, it saves between \$1,500-3,000. Not breaking up the floor also saves you many installation hours and your home from a dirty/dusty mess.

### How loud is the flush?

It is as quiet – or quieter – than a home toilet.

## What is the Bathroom Anywhere discharge capacity?

A maximum of 60 gallons per minute.

### Can a washing machine be hooked up to the system?

Yes, if it's pumped indirectly through a laundry tub.

About the Macerator

#### Does the macerator box smell?

When correctly installed, vented and used, Bathroom Anywhere does not smell.

#### Is its macerator pump technology proven?

Yes, Bathroom Anywhere has been a proven and reliable technology in households worldwide for decades.

#### What does the macerator pump do?

Its powerful vortex macerator breaks up and liquefies human waste and tissue and pumps it away to the home's main waste line.

About Installation

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### How is it that, unlike other systems, you can install the Bathroom Anywhere without breaking concrete?

Traditional household toilets utilize plumbing that relies on gravity to discharge wastewater. Bathroom Anywhere's powerful macerator pump does not rely on gravity, allowing wastewater to be pumped directly up and into the home's main waste line. This also avoids the mess and expense of digging trenches and installing underground plumbing, reservoir tanks and traditional sewage ejector pumps.

### Can I install it myself?

Yes. It comes with complete instructions that make installation relatively simple. Because it ties into the home's main venting and waste lines, we recommend you have general plumbing knowledge, along with experience cutting and fitting pipes. Like any project, it's important that you read and fully understand the installation instructions before beginning.

### How do I know which of the three installations to use?

The installation instructions will help you. Before beginning, you will survey the area where the System will be installed. You'll also take



water and electrical factors in consideration as you "site prep."

### How do I connect, vent and plumb the System?

Always follow local plumbing codes. Depending on the particular installation, you will need various lengths of plumbing lines and elbows that are not provided. Note that the System doesn't allow for one-way air admittance valves (a.k.a. "cheater" vents or Studor<sup>®</sup> vents).

## Do I need to install a P-trap with vanities, tubs and showers?

Follow local plumbing codes regarding P-trap requirements. In the case of installing a shower or bathtub, the P-trap height will require you to elevate the platform of the fixture to allow adequate drainage slope into the system. See the Owner's Manual for details.

### About Reliability & Warranty

### How long can I expect the system to last?

The system is built using the highest quality materials. It has been rigorously tested to endure more than 500,000 flushes, giving you decades of trouble-free use.

### What code certifications does the system have?

The system has the NSF C-US certification. The

National Sanitation Foundation (NSF) has tested and certified this system to be compliant with the ASME A119.2.3 and B45.1 standards for household macerating systems for the United States and Canada. This NSF certification ensures U.L. electrical compliance. This system also complies with the Universal Plumbing Code (UPC)

### What is its warranty?

The system has an industry leading 3-Year Limited Warranty, longer than any competing macerating system.

## Is the warranty intact if I install the System myself?

If installation instructions were followed correctly, yes.

### About Cleaning/Maintenance

#### How do I clean the System?

Like your home toilet, clean the Bathroom Anywhere System (and the toilet connected to it) with normal household products. Do not use harsh acids or petroleum-based chemicals.

### What regular maintenance is involved?

Only regular cleaning – and being sure to put only human waste, toilet tissue and water into the Bathroom Anywhere System.

### What shouldn't go through the pump?

As with all macerator pumps, non-dissolvable items that could create a blockage – i.e. feminine hygiene products, Q Tips®, cigarette butts, baby wipes, toy soldiers, etc. – shouldn't go in the System.

### Should the system be winterized?

The pump should not be allowed to freeze. So, if its environment has the potential to freeze, it should be winterized. (Its Owner's Manual gives winterization directions.)