## LIMITED WARRANTY

Thank you for purchasing a **Crane** product. This Ceramic Heater was tested and meets our stringent quality standards. This product is warrantied to be free from manufacturing defects under normal use and conditions for 1 year.

## PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE. CALL US FOR PROBLEMS AND QUESTIONS. WE CAN HELP.

If you experience unsatisfactory operation, first refer to the troubleshooting section in the manual to ensure that it is not due to care or cleaning. Follow Care and Cleaning Instructions from manual. You can also visit <u>www.crane-usa.com</u> Customer Care for information.

If you have any questions or comments, please call Crane Customer Care, Toll Free: 888-599-0992 or Email <u>customer-service@crane-usa.com</u>. Please specify the style and model number so our Customer Care Department can assist you.

## WARRANTY REQUIRES A DATED PROOF OF PURCHASE.

This warranty is void if the defect is due to accidental damage, misuse, abuse, neglect, improper repair or alteration by unauthorized persons, or a failure to follow operating instructions provided with the product. This warranty does not apply to normal wear and tear or commercial use.

The warranty is non-transferable and applies only to the original purchaser and does not extend to subsequent owners of the product. Liability under this warranty is limited to repair or replacement. In no event shall liability exceed the purchase price paid by the purchaser of the product. Under no circumstances shall there be liability for any loss - direct, indirect or incidental – or consequential damage arising out of, or in connection with the use of this product.

This warranty is valid only in the 48 contiguous states plus the District of **Columbia** and excludes Puerto Rico and the Virgin Islands. This warranty is effective only if the product is purchased and operated in the United States of America.

This warranty gives you specific legal rights; however you may have other rights that vary from state to state. Some states do not allow limitation on implied warranties or exclusion of consequential damages; therefore these restrictions may not apply to you.

Any instructions or warranty included in this manual may be subject to change without notice. For the most up-to-date instructions and warranty information, please contact us or visit our website.

To receive warranty instructions and return authorization, please call or email Crane Customer Care.

## Crane USA, Inc.

621 Route 83, Ste 202, Bensenville, Illinois 60106 Toll Free: 1-888-599-0992 (Monday - Friday 9:00am - 4:00pm CST) Email: <u>customer-service@crane-usa.com</u> Website: <u>http://www.crane-usa.com</u>