



Dream Maker Spas

Limited Warranty-Non-transferable-Original Purchaser Only

- 1. 5 Year Shell Warranty** – Should a crack in the shell result in a loss of water through the shell, Dream Maker Spas, will, at its option, repair or replace the shell portion of the spa. The freight costs incurred will be shared by Dream Maker Spas and the consumer.
- 2. 1 Year Plumbing** – Dream Maker warrants the plumbing harness and related components (jets, unions), against leaking, for a period of **One (1) year** from the date of Purchase.
- 3. 1 Year Equipment** – All electronic components used in the manufacture of the Dream Maker spa, are warranted to be free from defects in material or workmanship, subject to the limitations and exclusions listed herein, for a period of **One (1) year** from the date of Purchase. Filters, light bulbs and pump seals are excluded from the warranty.
Consumers will be asked to supply a credit card if electrical components need to be shipped for replacement. The original part must be returned within 30 days or supplied credit card will be charged retail amount of part. Dream Maker cannot accept COD shipments. Dream Maker will pay for the shipping for returning the defective parts. Customer will be responsible for shipping charges of replacement part to them.
- 4. 1 Year Labor-** Labor will be covered for a period of **One (1) year** from date of purchase. This does not include routine maintenance such as tightening jets, lubricating o-rings, changing/cleaning filters, chemical checks and adjustments, or anything else that would be considered routine maintenance.
Trip charges, if applicable, are not covered under the labor warranty and are the responsibility of the purchaser.

Limitations and Exclusions

This is a limited warranty. It covers only the spa unit and equipment or components used in its manufacture, for the periods stated. This warranty negates or limits all other warranties, implied or expressed, except those limited by the laws of the state in which the product is used. Dream Maker Spas does not authorize any party, including its agents, distributors, or dealers to assume for it any other obligations or liability. In no event, will Dream Maker Spas be liable for any special or consequential damages arising from the use of the spa, nor for injury to any person, or any claim for damages arising from the use, installation, or repair of the spa, including but not limited to, water or sewage cost, water damage to surrounding areas, rooms, furnishing, or landscaping. The purchaser is responsible for providing adequate access for the spa to be properly serviced.

- This warranty does not apply to wearable items such as filter elements, fuses, pump seals, spa cover, and rotating jet internals.
- Dream Maker Spas reserves the right to examine photographs prior to repair or replacement.
- This warranty shall be rendered void if the spa has not been installed in strict accordance with the owner's manual provided, including being attached to an extension cord.
- This warranty shall not apply with respect to any damage caused by accident, abuse, misuse, improper installation, exposure to fire or excessive heat, acts of god, or any damage due to improperly maintained water chemistry.
- Repairs not performed by Dream Maker Spas, or its agent, without authorization, may void warranty.
- Commercial & rental applications are excluded from all warranty coverage.

Warranty Performance

- The purchaser must establish by dated sales slip or invoice, the date of original purchase.
- Dream Maker Spas shall not be responsible for cartage, removal and/or re-installation labor or any other associated cost incurred in obtaining warranty service.
- All costs for removal or reinstallation of the spa, or any components, are the responsibility of the purchaser.
- With respect to any defects covered by this warranty, owner must notify their selling dealer.

Dream Maker Spas
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