Panasonic

Integrated Telephone System **Operating Instructions**

Model No. KX-TS550B KX-TS550W

Pulse-or-tone dialing capability



PLEASE READ BEFORE USE AND SAVE.

Panasonic World Wide Web: http://www.panasonic.com

for customers in the USA or Puerto Rico

Attach your purchase receipt here.

For your future reference

Serial No.

(found on the bottom of the unit)

Date of purchase

Name and address of dealer

If you need assistance with the set-up or operation

please call 1-800-211-PANA(7262)

Panasonic Consumer Electronics Company, **Division of Matsushita Electric Corporation of**

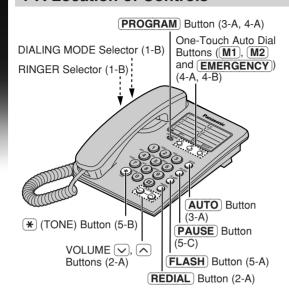
One Panasonic Way, Secaucus, New Jersey 07094

Panasonic Sales Company

Division of Matsushita Electric of Puerto Rico, Inc. Ave. 65 de Infantería, Km. 9.5, San Gabriel Industrial Park Carolina, Puerto Rico 00985

Getting Started Getting Started

1-A Location of Controls



Accessories (included)

□ Telephone Line Cord ☐ Handset.... one one Order No.

Order No.

PQJA10075Z

PQJXE0401Z (Black) PQJXE0411Z (White)

☐ Handset Cord...one

Order No. PQJA212N (Black) PQJA212M (White)

If you misprogram

Speed Dial Card

Hang up. → Restart from step 1.

Lift the handset. → Press PROGRAM →

→ PAUSE → PROGRAM. **→** Hang up.

→ AUTO → the memory station number

(0 to 9) of the phone number to be erased ⇒

Remove the speed dial card and use it as a name

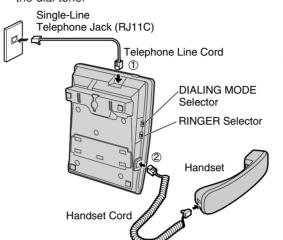
or phone number index for the stored numbers.

To erase a stored number

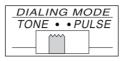
For extra orders, call 1-800-332-5368.

1-B Settings

- **1** Connect the telephone line cord (1).
- 2 Connect the handset cord (2), then confirm the dial tone.

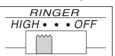


- 3 Set the DIALING MODE selector to TONE.
- If you cannot dial, set to PULSE.



4 Set the RINGER selector to HIGH, LOW or

(Ex. "HIGH" is selected.)



•When set to OFF, the unit will not ring.

2-A Making Calls

VOLUME (V), (A) Buttons

talking

Making/Answering Calls

REDIAL Button

- **1** Lift the handset
- 2 Dial a telephone number. • If you misdial, hang up and start again from step 1.
- **3** When finished talking, hang up.

To redial the last number dialed

Lift the handset. → Press REDIAL

• REDIAL will dial the last number you called manually, not a Speed Dialer number (3-B) or One-Touch Dialer number (4-B).

To adjust the receiver volume (6 levels) while

To increase, press . To decrease, press (\checkmark)

- Each time you press the button, the volume level will
- After hanging up, the volume level will be saved.

2-B Answering Calls

- 1 When the unit rings, lift the handset
- **2** When finished talking, hang up.

Speed Dialer

3-A Storing Phone Numbers in Memory

You can store up to 10 phone numbers in the memory stations. The dialing buttons (0 to 9) function as memory station numbers. Do not press any memory stations before storing to prevent misoperation.

- 1 Lift the handset.
- 2 Press PROGRAM
- 3 Press AUTO
- **4** Press a memory station number (**0** to **9**).
- **5** Enter a phone number up to 21 digits.
- 6 Press PROGRAM
- 7 When finished, hang up.
- •To store other numbers, repeat steps 1 through 7.
- •If a pause is required for dialing, press PAUSE in step 5. A pause stored in a phone number counts as one digit (5-C).

Speed Dialer

3-B Dialing a Stored Number

1 Lift the handset.

2 Press AUTO

- **3** Press the memory station number (0 to 9) The stored number is dialed.
- •The REDIAL button does not work for Speed Dialer. To dial the number again, hang up and repeat steps 1
- If the telephone line cord is disconnected more than 3 days, the stored numbers may be erased. Store phone numbers again, if necessary.

One-Touch Dialer

4-A Storing Phone Numbers in Memory

You can store up to 3 phone numbers in the one-touch auto dial buttons (M1), M2 or EMERGENCY

Do not press any one-touch auto dial buttons before storing to prevent misoperation

It is recommended that you program an emergency number in the **EMERGENCY** button

- 1 Lift the handset.
- 2 Press PROGRAM
- **3** Press a one-touch auto dial button (M1), M2 or **EMERGENCY**)
- 4 Enter a phone number up to 21 digits.
- **5** Press **PROGRAM**
- **6** When finished, hang up.
 - •To store other numbers, repeat steps 1 through 6

- If a pause is required for dialing, press (PAUSE) in step 4. A pause stored in a phone number counts as one digit (5-C)
- WHEN PROGRAMMING EMERGENCY NUMBERS AND(OR) MAKING TEST CALLS TO EMERGENCY NUMBERS
- 1) Remain on the line and briefly explain to the dispatcher the reason for the call.
- 2) Perform such activities in the off-peak hours, such as early morning or late evenings.

If you misprogram

Hang up. → Restart from step 1.

To erase a stored number

Lift the handset. → Press PROGRAM → ⇒ the one-touch auto dial button (M1, M2) or **EMERGENCY**) of the phone number to be erased → PAUSE → PROGRAM. → Hang up.

One-Touch Dialer

4-B Dialing a Stored Number

- **1** Lift the handset.
- **2** Press the one-touch auto dial button (M1) M2 or EMERGENCY)
- The stored number is dialed.
- •The REDIAL button does not work for One-Touch Dialer. To dial the number again, hang up and repeat steps 1 and 2.
- •If the telephone line cord is disconnected more than 3 days, the stored numbers may be erased. Store phone numbers again, if necessary

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- •The first call is put on hold and you can answer the
- •To return to the first caller, press FLASH again.

5-B Temporary Tone Dialing (For Rotary or Pulse Service Users)

Press * (TONE) before entering access numbers which require tone dialing.

- •The dialing mode changes to tone. You can enter numbers to access answering services, electronic banking services, etc. When you hang up, the mode will return to pulse.
- Access numbers entered after pressing (*) (TONE) will not be included when redialing.

5-C Using the PAUSE Button (For PBX Line/Long Distance Calls)

We recommend you press **PAUSE** if a pause is required to dial with a PBX or to make a long distance call.

Ex. Line access number 9 (PBX)

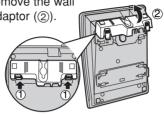
- 9 → PAUSE → Phone number
- Pressing **PAUSE** once creates a few seconds pause. This prevents misdialing when you redial or dial a stored number
- Pressing PAUSE more than once increases the length of the pause between numbers

Things You Should Know

6-A Wall Mounting

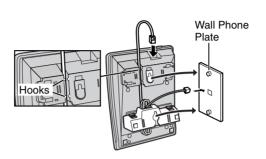
The unit can be mounted on a wall.

1 Press the tabs in the direction of the arrows (1), then remove the wall mounting adaptor (2).



- 2 Tuck the telephone line cord inside the wall mounting adaptor, and push it in the direction of the arrow (1) and (2).
- ●The word "UP WALL" should face upward.

- 3 Connect the telephone line cord. Mount the unit, then slide down.
- Fasten the cord to prevent it from being disconnected.





To temporarily set the handset down during a conversation, place it as shown here.

6-B Troubleshooting

Things You Should Know

Problem	Remedy	Problem	Remedy
The unit does not work.	●Check the settings (1-B).	The other party suddenly cannot hear your voice during a conversation. You cannot redial by pressing REDIAL.	PROGRAM was pressed during the conversation. Press PROGRAM again.
The call cannot be connected	Check whether the DIALING MODE selector setting in correct or not.		
even if you dialed correctly.	setting is correct or not (1-B).		 If the last number dialed was more than 31 digits
The unit does not ring.	 The RINGER selector is set to OFF. Set to HIGH or LOW (1-B). 		long, the number will not be redialed.
You cannot store a phone number in memory.	 Confirm the handset is off the cradle. Do not enter a phone number more than 21 digits long, or the entered number and the previously stored number will be cleared. 	If you cannot solve your problem	Call our customer call center at 1-800-211-PANA(7262). Panasonic's e-mail address for customer inquiries: consumerproducts@panasonic.com for customers in the USA or Puerto Rico ONLY

Things You Should Know

6-C Specifications

Approx. 96 mm x 150 mm x 200 mm

 $(3^{25}/_{32}" \times 5^{29}/_{32}" \times 7^{7}/_{8}")$ Approx. 495g (1.09 lb.)

Tone (DTMF)/Pulse Operating Environment:

Specifications are subject to change without notice.

- - Attach a letter, detailing the symptom, to the outside of the carton

Symptom

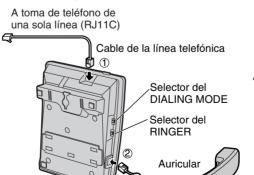
- •Send the unit to an authorized servicenter, prepaid and adequately insured.
- Do not send your unit to the Panasonic Consumer Electronics Company listed on the back cover or to executive or regional sales offices.

Referencia Rápida

7-A Pasos Iniciales

Cordón del auricular

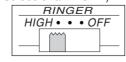
- 1 Conecte el cable de la línea telefónica (1).
- 2 Conecte el cordón del auricular (2), luego confirme el tono para marcar.



- **3** Coloque el selector del DIALING MODE a TONE (tono).
- •Si Ud. no puede marcar colóquelo en PULSE (pulso).



4 Coloque el selector del RINGER a HIGH (alto), LOW (bajo) u OFF (apagado). (Ei. se selecciona "HIGH".)



•Cuando esté colocado en OFF, la unidad no

Referencia Rápida

1 Levante el auricular

2 Marque el número de teléfono.

7-B Haciendo Llamadas

- •Si Ud. se equivoca al marcar, cuelgue y comience de nuevo desde el paso 1.
- 3 Cuando termine de hablar, cuelque

Para remarcar el último número marcado Levante el auricular. → Presione (REDIAL)

• REDIAL marcará el último número que se introduio manualmente, no llamará a un número de marcación rápida (3-B) ni a un número de marcación de un solo toque (4-B)

Para ajustar el volumen del auricular (6 niveles) mientras habla

Para aumentar, presione (^) Para disminuir, presione

- •Cada vez que Ud. presione el botón, el nivel del volumen cambiará.
- Después de colgar, el nivel del volumen se guardará.

7-C Contestando Llamadas

- 1 Cuando la unidad suene, levante el auricular.
- 2 Cuando termine de hablar, cuelgue.

6

Power Source:

From telephone line Dimensions (H x W x D):

Mass (Weight): **Dialing Mode:** 5°C-40°C (41°F-104°F)

6-D Helpful Information

- Environment—do not place the unit in a room where the temperature is less than 5°C (41°F) or greater than 40°C (104°F). Allow 10 cm (4") clearance around the unit for proper ventilation. Avoid excessive smoke, dust, mechanical vibration, shock, or direct sunlight.
- •Routine care—wipe the unit with a soft cloth. Do not use benzine, thinner, or any abrasive powder.
- •If there is any trouble—disconnect the unit from the telephone line and connect a known working phone. If the known working phone operates properly, have your unit repaired by one of the authorized Panasonic Factory Service Centers. If the known working phone does not operate properly, consult your telephone company.

For product service

- •Call 1-800-211-PANA(7262) or 1-800-833-9626 for the location of an authorized servicenter
- Panasonic's e-mail address for customer inquiries: consumerproducts@panasonic.com for customers in the USA or Puerto Rico ONLY

When you ship the product

Carefully pack your unit, preferably in the original

Things You Should Know

These locations do not repair consumer products.

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