



## OWNER'S MANUAL & WARRANTY

CONTAINS IMPORTANT PRODUCT INFORMATION FOR MODELS:

Premier™ • Lil' Premier™ • Lil' Delux™ • Kiddie Station™  
Advantage Series™ • Nature Series™ • Silver Series™



### IMPORTANT!

Experiencing Any Set-Up or Operating Issues?  
DO NOT contact the company you purchased from,  
**CALL Ozark River Technical Support: 1-866-663-1982**

## Watch for these Indicators:



**CAUTION** indicates if step or instruction is not performed properly, it may cause sink malfunction or product harm.



**WARNING** indicates an action or operation to prevent a potentially dangerous or harmful situation.



This sign will inform you when something is important to do, or to remember.

## Section 1 Initial Sink Set-Up

Model may vary from picture

- 1 Check for damages after removing the sink from carton or crate. Retain packaging or crate for two weeks in event of product return.



**CHECK FOR DAMAGES!**

**DO NOT set-up your sink if you find any damages, CALL 1-866-663-1982.**



- 2 Place sink on level surface and push faucet handles back to OFF Position. (FIG 1.)

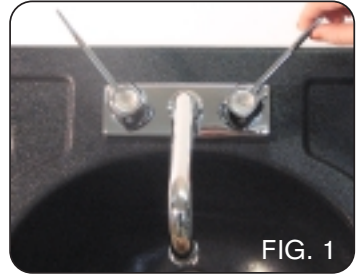


FIG. 1

- 3 Locate GFCI Outlet Box with ON/OFF Switch right inside of cabinet. Switch to OFF (down) position. (FIG 2.)



FIG. 2

- 4 Remove WATER TANKS from inside of cabinet. FRESH WATER TANK has the QUICK CONNECT™ cap.

If QUICK CONNECT™ is attached to sink, push button to release and then remove the tank. (FIG. 3)



FIG. 3



**DO NOT PLUG**

sink into wall outlet at this time, electric shock may occur.

# Section 1 Initial Sink Set-Up

- 5** Fill FRESH WATER TANK with clean water from your tap, or another source.

**! CAUTION !**

Extremely hard water or heavy mineral content will cause excessive scale build-up in heater and could cause malfunction and void warranty. Another water source may need to be used.

**! CAUTION !**

Damage to pump or heater may occur with insufficient water levels in FRESH WATER TANK.

- 6** Secure Quick Connect™ cap onto full FRESH WATER TANK (FIG. 4). DO NOT over tighten. Carefully place tank back into left side of cabinet.

Connect FRESH WATER TANK using the QUICK CONNECT™. You should feel it click into place. (FIG. 5 and 6)

- 7** Position WASTE WATER TANK under drain tube. Make sure drain tube is inserted into hole at top of tank. (FIG. 7 and 8)

**! NOTICE !**

Drain tube lengths vary depending on the sink model. Lil' Premier has only a buffer tube. See Figure 7 (Premier) and 8 (Lil' Premier)

**! CAUTION !**

Sink cabinet is water resistant. Keep cabinet free from all water spillage by wiping up all water immediately.

**! WARNING !**

**Safety First!** Wipe up all water from floor surrounding your sink to prevent accidental slipping and possible injury.

FIG. 4



FIG. 5



FIG. 6



FIG. 7



FIG. 8



# Section 2 General Sink Operation

## BEFORE YOU BEGIN:

- 1.) Verify power switch is OFF.
- 2.) Faucet handles are in OFF position.
- 3.) Fresh Water Tank is full.



- 1** Plug main power cord from back of cabinet into grounded, dedicated, 20AMP, 110V wall outlet. (FIG. 9)
- 2** Turn Power SWITCH ON. (FIG. 10)
- 3** Pull the COLD WATER faucet handle into ON position. Allow water to run for 15 seconds. (FIG. 11)



**NOTICE**

Faucet sputters if air is trapped in water lines. Eliminate sputtering by PRIMING the PUMP: Gently Pull/Push COLD water handle into ON and OFF positions until sputtering stops.



- 4** With COLD water flowing consistently, Pull HOT water faucet handle into ON Position. (FIG. 12)
- 5** Water should begin to heat. Allow sink to run for 15 seconds then turn OFF the Cold water. Once heated water is flowing, push HOT water handle OFF. Pump should stop running.



**NOTICE**

Portable Sink operates like a regular sink. It is normal for pump to run when you turn the water on from either handle.

**IF PUMP DOES NOT STOP,**  
Turn sink OFF and See Troubleshooting.



**WARNING**

If you suspect any malfunction  
Turn sink OFF and UNPLUG Sink and  
Call Technical Support 1-866-663-1982!

## Section 3 Maintenance & Care

### Maintain the Integrity of your Ozark River Hand-Washing Sink:

- NEVER use Mineral Spirits, or products like Goof-Off on ABS top.
  - ALWAYS clean your sink with non-abrasive cleaners, and ALWAYS use a soft cloth on all surfaces.
  - ALWAYS wipe up any and all spilled water in, and around the sink. Call Technical Support if leaking occurs.
    - Turn sink OFF nightly. Unplug when not in use for periods of time that extend beyond one week.
    - Report all malfunctions immediately.
- Technical Support: 1-866-663-1982.  
 Damage may occur to sink and void warranty if not properly maintained.



## Section 4 Trouble Shooting Chart

This troubleshooting chart is provided to assist in diagnosing the probable source of trouble. It is a guideline only, and should not be assumed to be an absolute resolution for all problems.

### Symptom

### Try These Steps...

<b>Sink does not turn on.</b>	Verify power cord is plugged into 20 amp dedicated 110V outlet.
	Turn ON/OFF switch ON
	Check GFCI receptacle in cabinet. If red light is on, or no light is visible, press RESET button located between outlets. (See FIG. 13)
<b>Sink begins to operate then shuts off, and will not turn back on.</b>	Verify power cord is plugged into 20 amp dedicated 110V outlet.
	Check GFCI receptacle in cabinet. If red light is on, or no light is visible, press RESET button located between outlets. (See FIG. 13)
<b>Water does not heat when HOT water faucet handle is in ON position.</b>	Verify both plugs are inserted tightly into GFCI receptacle in cabinet.
	Check water temperature in Fresh Water Tank. If water temp is below room temp, allow water to rise to room temp before using sink. If immediate use of sink is required, use warmer water equal to, or slightly above room temp in Fresh Water Tank.
	<b>NOTE:</b> Heater is designed to heat no more that 40° F above water temperature per allowable water flow rate with a maximum temperature of 125°F.
<b>Water is too hot</b>	Check water temperature in Fresh Water Tank. If water temp is above room temp, use cooler water equal to, or slightly below room temp in Fresh Water Tank.
	<b>NOTE:</b> Heater is designed to heat no more that 40° F above water temperature per allowable water flow rate with a maximum temperature of 125°F.
<b>There is mold or mildew build-up in drain tube.</b>	Add 4 gallons of water to Fresh Water Tank, then add one packet of Steramine®. Turn COLD water on. Allow sink to run for approx. 60 seconds. Empty both water tanks then refill with fresh water and flush system. For extreme build-up, allow Steramine® to remain in system overnight, then flush with clean water.

# FREE STERAMINE® PACKET

## Weekly Procedure to Keep Your Sink Plumbing FREE from Bacteria and Odor Causing Agents:

- **Inside Plumbing:** Steramine keeps the plumbing free from germs, bacteria and algae, as well as many other forms of odor causing or harmful agents.
- **Outside Surface:** Spray and wipe outside of sink with Steramine to keep basin, faucet, handles and top free from germs and bacteria.

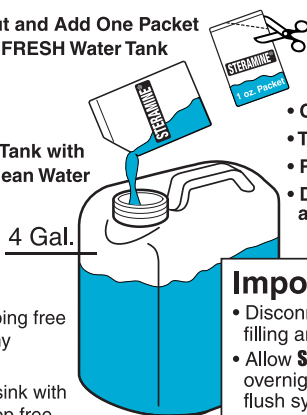
**2** Cut and Add One Packet to FRESH Water Tank

**1** Fill Fresh Water Tank with 4 gallons of Clean Water

**3**

- Connect Quick Connect™.
- Turn Cold Water Faucet On.
- Run Sink for 60 Seconds.
- Drain Water Tank and Rinse Thoroughly

4 Gal.



### Important Notes:

- Disconnect power cord before filling and replacing tanks.
- Allow **STERAMINE** to remain overnight or weekend and flush system before next use.



FIG. 13



FIG. 14



FIG. 15



FIG. 15

**Pump continues to run when faucet handles are in off position.**

Verify Fresh Water Tank is filled properly.

Prime the Pump: Gently Push and Pull COLD water handle into ON and OFF positions until pump stops running in OFF position.

Check Quick Connect tubes located at Pump Inlet (FIG. 14), and underside of fresh water cap (FIG. 15). Push tubes in until resistance is felt.

Check water lines for leaks. If yes, call 1-866-663-1982.

**Water does not flow when faucet handles are in ON position.**

Verify Fresh Water Tank is filled properly.

Prime the Pump: Gently Push and Pull COLD water handle into ON and OFF positions until pump stops running in OFF position.

Check Quick Connect tubes located at Pump Inlet (FIG. 14), and underside of fresh water cap (FIG. 15). Push tubes in until resistance is felt.

Check water lines for leaks. If yes, call 1-866-663-1982.

**Sink does not drain, or drains slowly.**

Remove strainer basket.

Check for obstructions or debris in drain and drain tube.

**Water is leaking inside cabinet.**

Check all water line connections for leaks. If leak is found, contact Technical Support at 1-866-663-1982 immediately.

**Faucet assembly base located at top of sink is leaking.**

Hand tighten faucet base nut where it connects to faucet assembly base. (See FIG. 16)

Check for any damage to faucet base, handles, or spout. If damage is found, contact Technical Support at 1-866-663-1982.

Can't Find Your Solution to Your Symptom? Call Technical Support 1-866-663-1982

**ANY UNAUTHORIZED REPAIRS WILL VOID WARRANTY.**



# Two-Year Limited Product Warranty

Ozark River Portable Sink Units are manufactured and warranted by Integrity Distribution LLC (Manufacturer) to be free of defects in materials and workmanship due to manufacturing errors and are subject to the conditions, limitations, and exclusions set forth below.

THERE IS NO OTHER EXPRESS WARRANTY. IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO TWO YEARS FROM DATE OF PURCHASE, OR TO THE EXTENT PERMITTED BY LAW ANY AND ALL IMPLIED WARRANTIES ARE EXCLUDED. LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXCLUDED TO THE EXTENT EXCLUSION IS PERMITTED BY LAW. Some states or countries do not allow limitations on how long warranty lasts, and some states or countries do not allow the exclusion or limitation of incidental or consequential damages, so the able limitation and exclusion may not apply to Purchaser. This warranty gives Purchaser specific legal rights and Purchaser may also have other rights, which vary from state to state and country to country. We authorize no person to change or add to any of our obligations under this warranty. Our obligations for service and parts under this warranty must be performed by the Manufacturer only.

## Warranty Period

New Products.....2 years

Refurbished, Reconditioned or Factory Renewed Products .....90 days

The warranty period begins on date of purchase and continues for the period of time stated above. This Warranty is applicable only to the Original Purchaser of the warranty product and is not transferable. All secondary owners are exempt from receiving warranty service, including all and any products transferred from business sales, online auctions or other means of obtaining our products other than directly from an authorized dealer. Proof of purchase will be required for any limited warranty on Integrity Distribution LLC products.

## Warranty Information

The Manufacturer will repair the Product using either new or refurbished parts within a reasonable time and without charge for materials or labor. If the Manufacturer is unable to repair the Product after a reasonable number of attempts as determined by the Manufacturer, the Manufacturer will provide a replacement Product at Manufacturer's option.

### The warranty will not cover the following:

- (a) Normal Wear and Tear
- (b) Conditions resulting from a defect in a component or part, which is not part of the product or manufactured by Manufacturer.
- (c) Unauthorized Service or Modification to unit of any kind, and repairs done by someone other than Manufacturer.
- (d) Conditions resulting from a failure to follow Manufacturer's Installation and Operation Manual, or Owner's Manual, including any violation of use restrictions expressed therein.
- (e) Conditions resulting from failure to provide reasonable and necessary maintenance in accordance with the Owner's Manual, including failure to drain the Product in the event of indoor temperatures below 32° Fahrenheit.
- (f) Corrosion that is caused by operating the Product with any fluid other than clean domestic water. Specifically, water must meet EPA Standards and have PH maintained between 7.0 and 9.0 at all times.
- (h) Conditions that may result in excessive scale build up within the Product.
- (i) Conditions resulting from improper draining or filling.
- (j) Freight damage
- (k) External causes such as abuse, misuse, inadequate power supply, or acts of God.

## How to Obtain Warranty Service

Notify the Manufacturer by telephone, facsimile, or letter with the name of the Dealer the warranty unit was purchased from and the nature of the warranty problem. Service will be provided by the Manufacturer, customer, dealer, or third party assigned by the Manufacturer. For specific instructions on how to obtain warranty service for warranted product, Purchaser can call Technical Support at 1-866-663-1982.

- (a) Original Purchaser must provide proof and date of purchase.
- (b) Purchaser must assist the manufacturer in diagnosing warranted product and follow warranty process.
- (c) Purchaser must obtain warranty service from Manufacturer only. Any outside repair that is completed and not authorized by Manufacturer will void this warranty. Manufacturer shall not be liable for any costs, loss of product performance, person injury, or damages associated from third party repair.
- (d) Purchaser may be required to deliver and retrieve Purchaser product to and from Manufacturer at Purchaser's expense. Purchaser is responsible for properly packaging product, paying all shipping costs, loss or damage to the product during shipping, and any other taxes, fees, or charges associated with transporting the product to Manufacturer's facility.
- (e) No parts or products will be sent from manufacturer until defective or damaged parts or products are received and diagnosed by Manufacturer. Manufacturer will return all refurbished or replacement parts in same shipping method and carrier as package was received. All parts must be received in 10 working days from date of requested warranty service.

**Integrity Distribution LLC** Manufacturer of Ozark River Portable Sinks

Salem, Missouri 65560 • Tel: 1-866-663-1982 • Fax: 573-729-3846 • [www.ozarkriver.com](http://www.ozarkriver.com)

# Start Here

Congratulations on your purchase of an Award Winning, Ozark River Portable Hand-Washing Station. Please check your carton contents and call us at 1-866-663-1982 if you need assistance. M-F, 9 am to 4 pm CST.

## Check Carton Contents:

- Ozark River Portable Sink Model
- 5-Gallon Fresh Water Tank
- 6-Gallon Waste Water Tank
- Two Cabinet Keys
- Steramine® Sample Packet
- Operation Manual and Warranty

## Minimum Operating Requirements:

- Each Sink: Grounded, dedicated 110V, 20AMP circuit breaker
- Dry, level surface
- Any extension cord **MUST** be 12/3, rated at 20 Amps or higher.

If you are missing any contents, or have any questions about any sink requirements call 1-866-663-1982.

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**Technical Support: 1-866-663-1982**

**[www.OzarkRiver.com](http://www.OzarkRiver.com)**

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