

## **Warranty Info**

### **Legato™ Carpet System Warranty**

Proper installation plays a key role in the performance of Legato Carpet System.

Installation defects are not covered by our warranty and are the responsibility of the installer. Legato carpet should be installed according to the Legato Installation Instructions. If the instructions are followed, Milliken & Company guarantees the following warranties:

#### **10 Year Limited Abrasive Wear Guarantee**

Milliken & Company guarantees that your new carpet will not wear more than 10 percent by abrasion within 10 years of installation. That does not include damage caused by improper installation, pets, cuts, pilling, shedding, matting, crushing, burns, and improper maintenance or cleaning methods.

#### **10 Year**

#### **Scotchgard™ Soil and Stain Warranty**

Milliken warrants for a full 10 years after installation, that the surface pile of Legato carpet, treated with Scotchgard will resist stains. Milliken will repair, or replace, if repair cannot be made, any area of the carpet that does not perform as warranted. While this carpet provides advanced resistance to stains, no carpet is stain proof. Stains by urine and feces, drain cleaners, plant food, acne medication, bleaches, vomit, food with strongly colored material and dispensed dyes are excluded from this warranty. This warranty is non-transferable from the original purchaser and only to carpet used for residential, indoor purposes at owner occupied locations.

**10-Year Limited Manufacturing Defects Warranty**

Milliken & Company warrants that your Milliken residential carpet will be free from manufacturing defects upon original installation. Prompt recording of claims for defects upon original installation is required. Milliken also extends a 10 Year Guarantee against manufacturing defects from the carpets original installation. Milliken will repair or replace your defective carpet according to the schedule below with a product of the same quality and/or color or a product of comparable quality if the original product is not available. Such conditions as pulled loops, snags, shedding, pilling, fuzzing, matting and/or crushing are not considered manufacturing defects. Proper maintenance of your carpet will minimize or eliminate the preceding conditions.

**10 Year No Mat and No Crush Warranty (Texture Retention)**

Milliken & Company guarantees that your carpet will not mat or crush from foot traffic as a result of the yarn tuft unraveling or losing twist provided your carpet is properly maintained.

**5 Year Delamination of Backing Warranty**

Milliken warrants the secondary backing of Legato carpet will not delaminate within five years after installation, provided it is installed and maintained in accordance with current and published Milliken procedures.

In order to obtain service under this warranty, please contact the store where you purchased the carpet and describe the problem as fully as possible. If you are unable to contact the store, or do not receive satisfaction, write to us at:

Milliken Carpet & Rugs

P.O. Box 2956

LaGrange, GA 30241

or call toll free 1-866-2-LEGATO