



Care and Maintenance

Care of Stainless Steel Sinks

A Kraus Stainless Steel sink is a finely crafted fixture, comprised of the finest materials available. As a combination of 16-gauge thickness for immense durability, and type 304 steel for corrosion resistance and rustproofing, our sinks are incomparable. Like most other fine products, they do require light maintenance to continue optimal performance.

If you ever see white calcification on your sink surface it is generally the result of minerals in your local water supply. It can be easily wiped away using the prescribed cleaning methods below.

Stainless steel sinks should be rinsed and dried after each use, and wiped with a mild cleaner approximately once per week. We recommend Bio-Clean for cleaning all Kraus products.

Do's:

- Lightly rinse and wipe down your sink after use. The Kraus dishtowel included with your sink is perfect for maintaining your fixture. Leaving standing water in the sink can cause discoloration.
- Once each week, use a mild, bleach free cleaner and a sponge to wipe your sink and remove any unseen buildup.
- For sanitation purposes, we recommend regularly disinfecting your sink with a light bleach solution, pre-packaged disinfectant wipes, or other mild anti-bacterial solutions. Ensure that you thoroughly rinse your sink to alleviate any residue or buildup.
- Have your water quality checked. Hard water can cause buildup that can break down the protective surface of your sink and cause rusting.

Dont's:

- Using metal scouring pads on your sink can not only cause rust and scratches, but can also lead to discoloring on your sink's surface. Do not use metal scouring pads.
- Avoid placing a rubber mat on your sink bottom. It provides a perfect environment for cultivating harmful bacteria, which can not only instigate illness but can also tarnish your sink's color and finish.

- Do not leave standing water in your sink, especially when it may contain strong staining pigments such as coffee or tea. Chlorine-based chemicals (such as bleach) should not be left in your sink, and should be heavily rinsed from the surface.

Care of Ceramic Vessel Sinks

Kraus Ceramic Sinks are extremely durable. They do however require a certain amount of maintenance to ensure their longevity.

At the end of heavy use, or on a daily basis, the sink should be wiped with a soapy sponge to remove any sort of chemical residues (e.g. tooth paste, mouth wash, etc.). For routine cleaning, nothing more is required than warm water and a mild detergent. While infrequent maintenance is required to protect and maintain the glossy finish of a ceramic sink, for the most part the use of harsh chemicals is not required.

Do's:

- Lightly rinse and wipe down your sink after use.
- Once each week, use a mild cleaner and soft sponge to wipe your sink and remove any unseen buildup.
- To prevent any water spots from minerals in your water, wipe your sink with an absorbent towel or chamois once finished with cleaning/use.

Dont's:

- Using metal scouring pads on your sink can not only cause chips and scratches, but can also lead to discoloring on your sink's surface. Do not use metal scouring pads.
- Though ceramic sinks are incredibly strong, they can chip if struck with hard metal or other stone objects.

Care of Glass Vessel Sinks

Minimal maintenance is required to ensure the continual performance of your Glass Vessel Sink. We suggest cleaning your sink after each use with a soapy sponge, then rinsing thoroughly with warm water and drying it with a towel or a soft cloth. Keep in mind that a glass sink is similar to a wine glass, and anything impure on the inside will leave streaks that are highly visible on the outside.

Do not be alarmed if you notice stains on your glass sink, minerals in your water supply sometimes cause buildup. In order to eliminate these stain spots, use a non-abrasive or mild-abrasive cleaner as mentioned earlier. Remember not to apply force while cleaning your glass sink. Do not scrub the glass, as you may scratch the surface of the sink. When finished, rinse thoroughly with warm water and dry with a towel or a soft cloth.

Do's:

- Lightly rinse and wipe down your sink after use, with a soapy sponge if possible.

- To prevent any water spots from minerals in your water, wipe your sink with an absorbent towel or chamois once finished with cleaning/use.
- Persistent grime can often be removed using a standard glass cleaner and paper towels.

Dont's:

- Using metal, or abrasive scouring pads on your sink can not only cause scratching, but can also lead to discoloring on your sink's finish. Do not use metal scouring pads.
- Though glass sinks are incredibly strong, they can chip if struck with hard metal or other stone objects.

Care of Faucets

Your Kraus product is designed for a lifetime of use with light maintenance. Basic cleaning involves wiping the faucet with hot water and then drying. Regular attention will prevent buildup of stains and grime.

We do NOT recommend using any type of commercial household cleaner on our products. Variations in the chemical formulas of these products can make them harmful to your sink or faucet's finish. We recommend Bio-Clean for cleaning all Kraus fixtures and accessories.

Kraus fully stands behind the integrity of its products. These recommended guidelines are meant to address the majority of maintenance concerns. Should you have further questions regarding the care of your Kraus USA product, contact any Kraus USA Authorized Dealer, or contact our Technical Support Team directly at 1-800-775-0703.

Installation FAQs

How can I receive additional help during the installation of a Kraus USA product?

Please follow the following steps to complete a proper installation:

- 1.Ensure that you have located the installation instructions and if applicable, the templates, included in your Kraus product packaging.
- 2.If help is still required, please visit www.kraususa.com and enter the model number of your product. Follow the installation instructions as explained on our site.
- 3.For further assistance please contact our Technical Support directly at: 1-800-775-0703

Monday through Friday, 9 a.m. to 6 p.m. EST
or online via: info@kraususa.com