



800-428-8560
 midwesthomes4pets.com
 P.O. Box 1031
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Assembly Instructions for Model Numbers 1924, 1930, 1936, 1942, and 1948

IMPORTANT INFORMATION

Remove collar, tags, and leads from pet before placing it in the home to prevent possible entanglement. Unwrap and remove all parts from the box. Keep the box and packing material until the product is assembled. In case of return or exchange, failure to return product in similar condition as received could result in limited reimbursement. Please save sales receipt as proof of purchase for warranty purposes. Check to ensure you have all the parts below. If you discover any parts are missing, immediately call our toll-free service helpline at 1-800-428-8560 (Monday - Friday 9 a.m. to 4 p.m. EST) or email customer service at info@midwesthomes4pets.com.

PARTS IDENTIFICATION

A- Fold and Carry Crate (1) **B** - Plastic Pan (1) **C** - Divider Panel (1) **D** - Plastic Carrying Handle(s)

ASSEMBLY INSTRUCTIONS

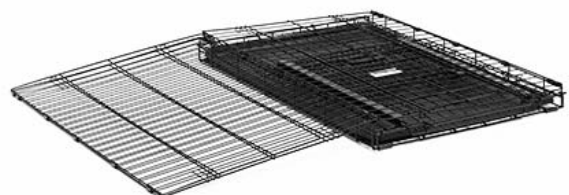
1. Remove the folded Crate from the carton with the Plastic Pan on the bottom and the logo nameplate facing up. Keep the Crate flat on the floor as you begin assembly.



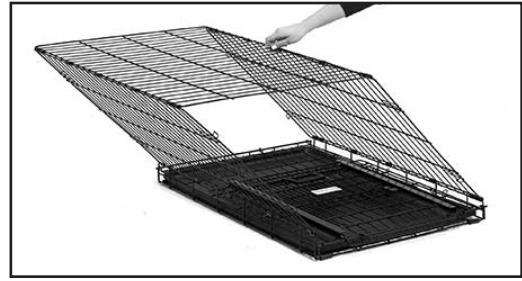
2. Release the hooks that hold the Crate together in the folded position.



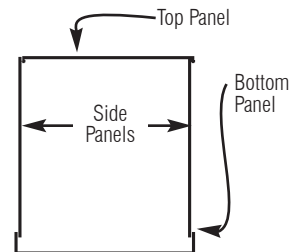
3. Unfold the Crate like you would open a book.



4. Lift up on the top wires to form the top and the sides of the Crate.



5. The bottoms of the two side panels should rest inside the bottom panel frame. One edge of the top panel should set inside the side panel while the other edge should rest outside of the other side panel (as illustrated).



6. Reach in the Crate and push up on the handle and safety stop (with red arrow) on the door panel. Pull on the pan stop wire at the bottom of the door until it locks downward.



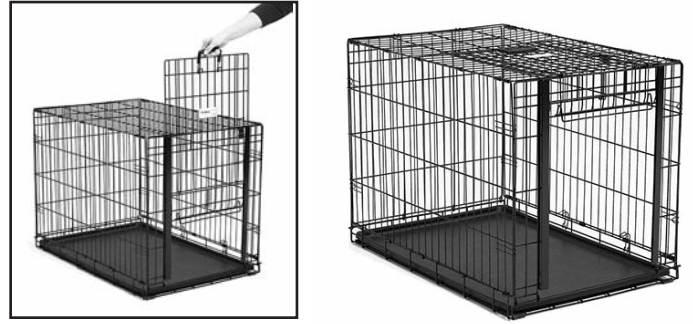
7. Reach in and pull the door panel toward you until it is fully upright. Gently pull outward on the door panel and push downward on the top panel to secure the hooks over the outer wire of the top panel.



8. Repeat Step 7 with the remaining end panel.



- 9.** The Crate is now fully assembled. The Divider Panel is resting inside and can be removed until it is needed. To operate the door simply lift up with the handle and rest the door on top of the crate, keeping it “up and away” for easy access to the inside of the Crate.



- 10.** When closing the door the safety stop will prevent it from closing too quickly. While holding the door lift the safety stop to allow the door to completely close.



- 11.** The door panel features a pan stop that secures the Plastic Pan in the Crate. To remove the Plastic Pan for cleaning, lift the door and slide the Plastic Pan out of the bottom of the Crate.

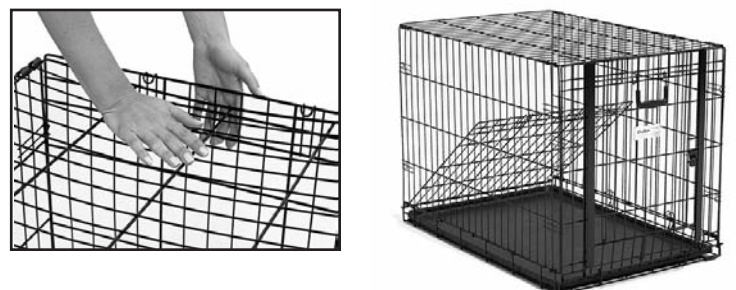


- 12.** To install the optional Divider Panel, place it inside the crate with the hooks facing away from the door panel or the dog’s “living area.” Secure the hooks of the Divider Panel to the sides of the Crate.



To Disassemble the Crate:

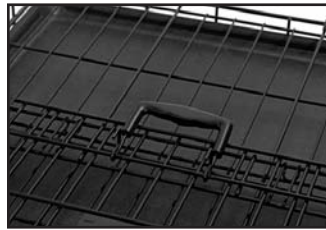
- 1.** Gently press on the top panel and pull the end panel outward to release the hooks. Let the end panel gently fall into place at the bottom of the Crate.



2. Repeat Step 1 with the Door Panel.



3. Reach inside and push up on the door panel handle and push the pan stop at the bottom of the door inward until it is parallel with the wires on the floor of the Crate.



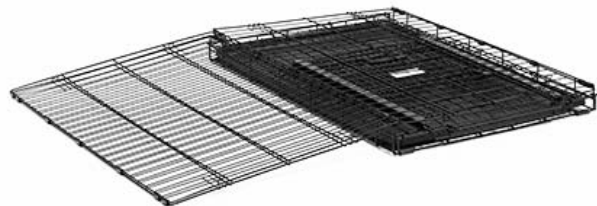
4. Place the handle and safety stop back into the down position as shown.



5. Collapse the side and top panels to the side.



6. Fold the top and side panel over like you are closing a book.



7. Attach the crate hooks to keep the Crate in the folded position. The plastic handle(s) can be attached to the folded Crate, on the side opposite the crate hooks, for carrying.



NOTES: To protect the finish of your Pet Home and the bottom pan, use only mild, non-abrasive cleaners and water. Any coarse scrubbing or abrasive materials could damage the finish.

DO NOT expose the plastic pan to direct sunlight for extended periods of time as this may lead to warping or damage to the pan.

To help reduce noise, place a piece of carpet or cut a piece from the crate carton and place it inside the crate beneath the pan.

The plastic handles are provided to transport the crate when it is in the folded position and are not intended for use when the crate is fully assembled. To remove the handles from the crate, push down firmly until they disengage and do not twist them.

TOLL-FREE SERVICE HELPLINE: If you have any problems or questions with the assembly of your Ovation Single Door Folding Crate, call our Service Helpline at: 1-800-428-8560 between 9:00 a.m. and 4:00 p.m. (EST) Monday through Friday.

LIMITED MANUFACTURERS WARRANTY

1. For one (1) year from the date of original purchase, the manufacturer warrants to the purchaser of this pet home that, should it prove defective by reason of improper workmanship and/or material, the manufacturer will repair or replace, at its option, any defective part of the pet home, without charge for the part or for shipping. Replacement parts are warranted for the remainder of the original period.
2. **THIS WARRANTY DOES NOT COVER** defects in the wire enclosure caused by any animal, any physical abuse to or misuse of the pet home, any damage caused by the original purchaser or any third party, or any defects arising or discovered more than one (1) year from the original retail purchase date.
3. **STEPS TO OBTAIN WARRANTY SERVICE:**
 - A. The purchaser must call the manufacturer's HELPLINE, 800-428-8560, to report the alleged defect to a customer service representative or obtain missing parts.
 - B. The customer service representative will determine if the defect is covered by this warranty, and if it is, will authorize and instruct the purchaser in how to obtain corrective action.
 - C. The manufacturer may require the purchaser to present the sales receipt or other proof of purchase prior to authorizing any return or replacement. No returns or replacements will be permitted without proper authorization. If a return or replacement is authorized, you may be requested to return the item to the manufacturer or to make the item available for pick-up by the manufacturer.
4. **ANY EXPRESS WARRANTY NOT PROVIDED IN THIS WARRANTY DOCUMENT, AND ANY REMEDY FOR BREACH OF CONTRACT THAT, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE (1) YEAR. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**
5. **UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER BE LIABLE TO PURCHASER OR ANY OTHER PERSON OR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.**
6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



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