

DecoTeak™. A Commitment to Quality

We are very committed to providing you the highest quality product, and doing it right the first time. We have taken our years of experience, and set up suppliers, processes, and procedures to assure that our customers receive the highest quality product.

1. **Manufacturing Quality:** Our manufacturing partners use modern equipment. With furniture that is assembled it is essential to have 100% consistency so that the furniture will assemble properly.
2. **Independent Quality Control Staff:** We employ our own independent quality control staff. We typically will inspect an order *during* the manufacturing process an average of six times. We work hand in hand with our manufacturers on the factory floor.
3. **Incoming Raw Material:** Our solid teak wood is carefully selected and screened from sustainably harvested wood purchased from the Indonesian government.
4. **Kiln Dry** All our wood is kiln dried to below 15% moisture content before we allow it to pass into production. This prevents cracking and splitting of the wood.
5. **Superior Stain:** We have developed a proprietary indoor outdoor stain that deeply penetrates into the wood itself. This provides a longer life than Teak Oil, which is only a topical surface treatment. Our stain also contains fungus, and mold inhibitors.
6. **Hardware:** We use 100% galvanized stainless steel hardware. All provided hardware for assembly uses Allen wrenches with provided tools and detailed assembly instructions. This makes assembly easier with less risk of misalignment.
7. **Packaging:** All packaging has been designed to UPS and Fedex best practices. All product packages are drop tested and pressure tested. We use rigid foam surrounding the packaging and keep a minimum of 1" of dead space between all sides of the product and the carton boxes.
8. **Warranty:** We offer a 5 year limited warranty against materials and workmanship for residential use, and one year for commercial use. With proof of purchase, or product registration, we will repair, or replace defective product, not give you a pro-rated credit. Please see our web site, www.decoteak.com for complete warranty details.

