

TreeFrog FAQ:

1. What is TreeFrog Paper made from if you don't use any trees?

TreeFrog Copy paper is made from recycled sugar-cane fibers called bagasse which is the left over waste material from the sugar manufacturing process. Bagasse is an abundant and renewable resource as sugarcane can be harvested 2-3 times per year.

2. Can I recycle TreeFrog Paper?

Yes! TreeFrog is made out of a cellulose fiber and can be recycled in mainstream recycling systems along with paper made from trees. It is also biodegradable and compostable.

3. Can I use TreeFrog in any printer?

Yes, TreeFrog is equipment manufacturer certified and runs without jamming . You can use it for laser, inkjet and facsimile.

4. How is TreeFrog Copy paper bleached?

TreeFrog is ECF (elemental chlorine free) meaning we substitute chlorine dioxide for elemental chlorine and sodium hypochlorite in the bleaching process reducing the toxic affect on the environment.

5. Can I print double-sided copies?

Yes ! We recommend you print double –sided .

6. Where is TreeFrog Copy paper made?

Our mill is in South America in close proximity to the sugarcane supply, streamlining the delivery process from truck transportation of raw material.

7. Doesn't it take a lot of energy to ship it on the ocean?

No. Ocean freight is actually a very energy efficient way to move large and heavy volume of product and we ship our paper to closest port of entry to avoid long diesel hauls across the US.

8. Do you have any certifications?

Yes, our factory certifications include ISO 9001, ISO 14001, OHSAS 18001, BASC 2010 and SIX SIGMA. TreeFrog is tested and approved by RICOH, Rochester Institute of Technology, IPS, Hurter Consulting, FedEx Office and others. TreeFrog is listed in The Environmental Protection Agency's Comprehensive Procurement Guideline of Sustainable Products and is TAA Compliant.