



BEST GREEN TECHNOLOGIES LLC

Limited Warranty & Limited Lifetime Warranty on Heating Element Only

Best Green Technologies LLC ("BGT") warrants this RedCore™ portable room heater to the original retail purchaser ("Purchaser"), for one year from the date of purchase, against defects in material and workmanship under normal use and service. BGT further warrants the following components:

- Heating element (also referred to as Perpetual IR™ infrared heating element) for lifetime of product.

Should your RedCore™ room heater prove defective within one year from the date of purchase, please follow our return procedure to return the defective unit. Within the first 30 days, BGT is responsible for the freight cost to and from our authorized service center for all units with a BGT authorized RMA. After 30 days and up to life of warranty, the customer is responsible for freight costs to and from our authorized service center.

Under no circumstances are products damaged in shipping covered under this warranty.

BGT's sole obligation under this warranty is to replace, or at BGT's discretion, to repair, free of charge, all defective parts according to the timeline described above. All replacement parts and units will be new, remanufactured, or refurbished. ANY IMPLIED WARRANTY OF MERCHANTABILITY IS SIMILARLY LIMITED TO ONE (1) YEAR FROM DATE OF ORIGINAL PURCHASE AND NO ACTION BASED UPON ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OTHERWISE MAY BE COMMENCED AFTER EXPIRATION OF ONE (1) YEAR FROM DATE OF ORIGINAL RETAIL PURCHASE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

The provisions of this warranty shall not apply to any product which in BGT's judgment has been (1) subject to misuse or neglect, (2) damaged in an accident or in shipping, (3) used for a purpose for which it was not designed, or (4) repaired or altered in any way that adversely affected its performance or reliability. Do not attempt to "open unit", except for filter servicing and/or humidifier tank refilling. Opening unit will void manufacturer's warranty.

THIS WARRANTY DOES NOT COVER:

- Damage, accidental or otherwise, to the unit while in the possession of the consumer not caused by a defect in material or workmanship.
- Damage caused by consumer misuse, tampering, or failure to follow the care and special handling provisions in the instructions.
- Damage to the finish of the case, or other appearance parts caused by the wear.
- Damage caused by repairs or alterations of the unit by anyone other than those authorized by Best Green Technologies.
- Subjective claims regarding decibel level of heater fan when product is operating at normal fan decibel levels.
- Freight and Insurance cost for the warranty service beyond 30 days from date of purchase up to life of warranty.

This warranty covers only new products purchased from our authorized dealers or retailers. It does not cover used, salvaged, or refurbished products.

To obtain warranty service, the defective product or part must be shipped or delivered to: Best Green Technologies, the Manufacturer. If warranty applies under BGT's approved terms, all shipping charges and insurance are covered by purchaser.

BEST GREEN TECHNOLOGIES LLC NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH ITS PRODUCTS. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. NO RESPONSIBILITY IS ASSUMED FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM THE USE OF A BGT PRODUCT, NOR FOR THE DAMAGES DUE TO ACCIDENT, ABUSE, LACK OF RESPONSIBLE CARE, THE AFFIXING OF ANY UNAUTHORIZED ATTACHMENT, LOSS OF PARTS, OR USE AT A VOLTAGE OTHER THAN SPECIFIED. Some states do not allow the exclusion of limitation of incidental or consequential damages, so these limitations may not apply to you. BGT disclaims all liabilities for defects or damages caused by use of replacement parts obtained from or by service at any service center other than Best Green Technologies.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

QUESTIONS? Call 1- 888- 424-8432 or visit www.redcoreheaters.com

Please keep this warranty for your records. DO NOT return it.