The Serta Warranty covers only the following items during normal wear:

**MATTRESS:**
- Wires that are loose, broken or protruding through fabric
- Sagging that measures 1 1/2” or greater, only if the mattress has been continuously supported by a matching foundation (or equivalent) and used with an appropriate frame and center support, or a minimum of 5 cross slats
- Body impressions 1 1/2” or greater
- Handles on all Perfect Night and Perfect Sleeper mattresses

**FOUNDATION:**
- Broken or loose support elements
- Compression or unstapling of support elements
- Broken or loose grid top
- Splitting of the wood frame
- Loose, bent or defective wood beams
- Sagging, but only when continuously supported with an appropriate frame with a rigid center support

The Serta Warranty does not cover items such as, but not limited to:
- Bedding sold “as is”
- Bedding height
- Bent perimeter border rods due to moving or bending the sleep set
- Handles on non-Serta Perfect Night and non-Serta Perfect Sleeper models
- Fabric stains, soiling or burns
- Replacement of another piece in a sleep set, unless it is also defective
- Transportation costs
- Body impressions less than 1 1/2”
- Sagging in the mattress that measures less than 1 1/2”
- Damage of the mattress or foundation due to abuse
- Sheet fit
- Mattress damage due to an inappropriate foundation
- Comfort preference
- Corner guards
- Cover

**Important Information**

**MATTRESS CARE:**
Whether you have purchased a Traditional two-sided Serta mattress, or an Easy-Care single-sided Serta mattress, we recommend that you rotate your mattress occasionally, which will increase its comfort life and longevity. However, the option to rotate your mattress is not required for your warranty to remain valid. Please keep your bedding clean and use a mattress pad. Stains of any kind will void the warranty and make your bedding ineligible for repair or replacement.

On queen-size and king-size models, center support that extends to the floor is required.

**MATTRESS CARE:**
Whether you have purchased a Traditional two-sided Serta mattress, or an Easy-Care single-sided Serta mattress, we recommend that you rotate your mattress occasionally, which will increase its comfort life and longevity. However, the option to rotate your mattress is not required for your warranty to remain valid. Please keep your bedding clean and use a mattress pad. Stains of any kind will void the warranty and make your bedding ineligible for repair or replacement.
• **DO** rotate your mattress as needed.
• **DO** use an appropriate frame and center support on queen- and king-size sets to ensure validation of your warranty.
• **DO** let your new sleep set “air” upon removal from its plastic packaging and dispose of all plastic packaging as soon as possible.
• **DO** keep your bedding clean and use a mattress pad. Stains of any kind will void the warranty and make your bedding ineligible for repair or replacement.
• **DO** replace the foundation when purchasing a new mattress to provide the proper support for your new mattress.
• **DO** carry your mattress upright. It is easier to handle and less likely to damage the mattress.

• **DON’T** expose to fire or place near open flame. This mattress is not flame or fireproof and can ignite and/or burn if exposed to fire or open flame. When ignited, some bedding materials can burn and emit smoke and hazardous gases.
• **DON’T** remove the law tag at the end of your mattress as this has the identification needed to establish your warranty rights.
• **DON’T** bend your mattress under any circumstances. Such treatment may damage the innerspring unit.
• **DON’T** place a board between your mattress and foundation. It will diminish the longevity and performance of your sleep set.

### Serta Warranty Schedule

<table>
<thead>
<tr>
<th>Warranty Code</th>
<th>Total Limited Period for Replacement (in years)</th>
<th>End of Limited Period</th>
<th>Repair or Replacement Charge After Limited Period</th>
<th>Repair or Replacement Charge After Limited Period (if any) *</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>10</td>
<td>10</td>
<td>*Not Applicable</td>
<td></td>
</tr>
<tr>
<td>7A</td>
<td>10</td>
<td>5</td>
<td>*Not Applicable</td>
<td>1/10 of dealer retail price times number of years of use</td>
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<tr>
<td>6</td>
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<td>3</td>
<td>*Not Applicable</td>
<td>1/10 of dealer retail price times number of years of use</td>
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<td>1/10 of dealer retail price times number of years of use</td>
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<tr>
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<td>1/10 of dealer retail price times number of years of use</td>
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<tr>
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<td>5</td>
<td>1</td>
<td>*Not Applicable</td>
<td>1/5 of dealer retail price times number of years of use</td>
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<tr>
<td>1</td>
<td>1</td>
<td>1</td>
<td>*Not Applicable</td>
<td></td>
</tr>
</tbody>
</table>

*Exclusive of transportation charges*