

Diamond Tech Tiles

Limited Warranty

All products (Products) sold by Diamond Tech Tiles, hereafter referred to as the Company, are subject to this Limited Warranty.

I. Limited Warranty

The Company warrants that its Products, if properly stored and transported, will be free from defects in material and workmanship from the date of sale until the date the product is installed (Warranty period).

THE PURCHASER SHALL EXAMINE ALL PRODUCTS FULLY PRIOR TO INSTALLATION. TILE WITH PAPER OR OTHER PROTECTIVE SURFACE COVERING MUST BE INSPECTED FOR ACCEPTANCE PRIOR TO GROUTING.

If a Company Product is found to be defective during the purchaser's examination, and the purchaser submits the written service request required herein, the Company will, at its option, replace the Product with a Product that is at least functionally equivalent or refund the purchase price.

II. Extent of Limited Warranty

The Company's obligation is limited to the replacement or refund referenced above. Purchaser is responsible for all other costs. Such costs may include, but are not limited to: shipping, delivery, handling and administrative charges for forwarding the Replacement Product to the purchaser may vary due to color/dye lot. A certain amount of shade and/or surface variations may occur due to the inherent conditions of the glass tile. This is not a defect in materials or workmanship subject to this Limited Warranty.

III. Warranty Service

To obtain warranty service, the purchaser must submit a written service request to the Company at 5600 Airport Blvd, Suite C; Tampa, FL 33634. A written service request must include:

- (1) proof of purchase
- (2) a copy of this Limited Warranty
- (3) an explanation of the problem

Diamond Tech Tiles, USA

5600 Airport Blvd, Suite C, Tampa, Florida 33634
Tech Support: 800-937-9593 (U.S.A., Canada) 813-806-2923 (International)
Fax: 800-299-3313, Email: info@dttiles.com
www.DTTiles.com

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