



MAZAMA KEMPAS FLOORING WARRANTY

Manufacturing Defects

Mazama Kempas Flooring hereby warrants to the original buyer ("Buyer"), the goods to be free from manufacturing defects for as long as you own your home. Hardwood is a natural product and may have naturally occurring blemishes. The owner/installer of a Mazam Kempas Flooring must use reasonable selectivity and hold out or cut off objectionable naturally occurring blemishes.

Finish Warranty

Mazama Kempas Flooring finish is warranted against wear through or lack of finish adhesion for 25 years or as long as the original purchaser owns the home, whichever is less. This warranty is conditioned upon Manufacturer's receipt of notice in writing from the Buyer of the alleged defect prior to expiration of the limited warranty period and evidence that the Products were properly installed and not subject to any of the conditions described below.

This limited warranty does not apply to Cabin grade or other downgraded or discontinued items. Any such Product or Products are sold "as is." MANUFACTURER HEREBY DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHATSOEVER.

Any and all representatives, promises, warranties or statements by Manufacturer or its agents that differ in any manner from the terms of this limited warranty shall be of no force or effect unless in writing, signed by a duly authorized officer of Manufacturer.

Limitations on Liability

Buyer's exclusive remedy and Manufacturer's sole liability on any claim, whether in tort, contract, or breach of warranty, shall be limited to the repair or replacement of the defective goods for the affected area only which are proven to Manufacturer's satisfaction to be defective in manufacture or the refund of the applicable purchase price. In no event and for no cause whatsoever, including any breach or default by Manufacturer, shall Manufacturer have any other liability (including without limitation incidental or consequential damages) or any monetary liability to Buyer in excess of the contract price or prices of the pertinent Products in question. If Manufacturer shall elect to repair or replace said Products which are in proven defective, all charges should be submitted to Manufacturer for evaluation and review.

Limitations

While our warranty is excellent, there are some limits to it. Any of the following shall void and invalidate our warranty:

Visible Defect - Visible defects are those defects which are apparent on the face of the flooring. They must be noted by the installer and reported before installation so that replacement flooring can be furnished before installation.

Building Settling or Uneven Subfloor - These situations are considered to be part of the pre-installation inspection process. Do not install wood flooring if these situations exist. This warranty does not cover damage caused by settling or uneven subfloors.

Improper Installation - Improper installations, done in a way that is contrary to the specifications, can cause problems with a floor. Manufacturer will not replace a floor with defects caused by improper installation.

Improper Maintenance or Inadequate Care - Seller will not replace Mazama Kempas Flooring product damaged by improper maintenance or inadequate care.

Accidents, Abuse or Abnormal Wear - This warranty does not cover damage resulting from accidents or abuses that stain or scratch the finish, diminished gloss, or indent the surface of the wood. It also does not cover damage caused by heavy or concentrated foot traffic, damage by pets' claws (nails), and failure to protect the floor from sand, gravel and other abrasives by use of walk off mats.

Problems with Moisture or Dryness - This warranty does not cover damage caused by wetting or the presence of excessive moisture, or by conditions that are too dry.



For more information on this product or to order samples call 1-877-631-2845 or visit our website at builddirect.com



WARRANTY

Excessive Sunlight - This can cause discoloration. Draperies or shades will usually provide adequate protection. This warranty does not cover damages or discoloration caused by excessive sunlight or Ultra Violet rays. For this reason, new and/or replacement flooring may not match display samples and/or existing flooring.

Difference from Samples - This warranty does not cover the differences that can be seen between color samples and color of installed floors. Please approve the color of actual product prior to installation.

Consequential or Incidental Damages - Manufacturer expressly excludes and will not pay consequential or incidental damages under this warranty. By this, Manufacturer means any loss, expense, inconvenience or damage other than to the wood floor itself that may result from a defect.

Your Obligation to Us

As the purchaser of our product, you agree to follow installation guide, all care and maintenance instructions as related to wood flooring.